

# Accessibility Guide for Caissons' View, Crabbers' Wharf

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Contact for accessibility enquiries: As above



## Welcome

Caissons' View, Crabbers Wharf, is located in Castletown, Portland. Elegantly designed as a full length ship, the building boasts nine brand new, purpose-built holiday suites/cabins on the first floor. Accessed from the ground floor main entrance via 16 steps, each suite is nautically themed and has private balcony access overlooking the sea. Allocated parking to the front and communal laundry, public Stone Pier and local fisheries on the ground floor. Suite sizes range from 1-4 bedrooms, three suites with spiral staircases. If you have any questions regarding suitability please contact 01305 443333.

## At a Glance

### Level Access

- There is level access from the main entrance to:
  - Communal Laundry

## **Access with steps**

- There are steps from the main entrance to:
  - Suites 1, 2, 3, 4, 5, 6, 7, 8 and 9

## **Bedrooms**

- We have non-allergic bedding.

## **Hearing**

- Some staff have disability awareness training.

## **General**

- Some staff have disability awareness training.

## **Getting here**

Caissons' View, Crabbers' Wharf  
Stone Pier, Castletown  
Portland  
Dorset  
DT5 1BD

## **Travel by public transport**

- You can get to Caissons' View, Crabbers' Wharf by bus and boat or ferry.
- The nearest bus stop is located approximately 250 metres from the accommodation at Portland Castle, Castletown. The bus runs to and from Weymouth on an hourly basis. The bus stop is 0.25 miles / 402.5 km from Caissons' View, Crabbers' Wharf.
- The nearest port is Weymouth & Portland Ferry and Portland Port. The port is 1 miles / 1.6 km from Caissons' View, Crabbers' Wharf.
- During peak summer season, the 'My Girl' public ferry makes three trips from Crabbers' Wharf to Weymouth and back. For Cruise vessels, Portland Port is almost adjacent to Crabbers' Wharf.

## **Travel by taxi**

- You can get a taxi with Weyline by calling 07093302512. The taxi company has a wheelchair accessible vehicle.

## **Parking**

- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- There is level access outside the TIC on the ground floor of Crabbers' Wharf for guests to be dropped off and collected from.  
Parking bays are allotted per cabin and signposted. Parking runs sequentially from bays 1 to 9, with 9 being closest to Crabbers' Wharf.



Drop off point at the Front of Crabbers' Wharf - Main Entrance



View of parking bays from first floor landing

## Arrival



### Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1000mm wide, or more.
- From the street to the main entrance, there are 16 steps. There is no ramp and no lift.



### Main entrance

- The main entrance has level access.
- The door is 720mm wide.
- The main entrance has 16 steps.

- When you arrive, we can help carry your luggage.
- We class the Main Entrance as the area in front of the steps on the ground floor of Crabbers' Wharf. We can help guests with their luggage with advance notice. This must be included on the booking form and arrival must be arranged for before 5pm.



16 steps to first floor



Route to Cabins. Cabin 1 is closest and Cabin 9 is furthest from the 16 steps, at a distance of approximately 55 metres.

## Getting around inside



### Lift



### Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are halogen, LED and traditional filament. All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.



### Communal Laundry

- From the main entrance to the laundry, there is level access. From the main entrance to the laundry, there are 16 steps. There is no lift and no ramp.
- We have an iron and ironing board.
- The Communal Laundry is situated on the ground floor of the building behind the 16 steps that lead to the first floor. There are 2 washer/dryer front loading machines.



### Self catering kitchen

#### Suites 1, 2, 3, 6, 7 and 9

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The door is 720mm wide.
- From the main entrance to the kitchen, there are 14 steps. There is no lift and no ramp.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- Cabins 4, 5 and 8 have white tables and plates, but contrasting table mats and coasters are provided.  
Cabins 4, 5 and 8 are on two floors and have open plan kitchen/ dining rooms situated on the second floor accessed via spiral staircases. Cabin 8's lounge is also on the second floor.



### Lounge

#### Suites 1, 2, 3, 4, 5, 6, 7, 8 and 9

- The door is 720mm wide.
- From the main entrance to the lounge, there are 14 steps. There is no lift and no ramp.
- Cabin 8 access to the lounge is via a spiral staircase.

## Getting around outside

### Balcony

- Small threshold via bedroom access to balcony. Cabin 8's large balcony is situated on the second floor via a spiral staircase with 14 steps.

## Customer care support



### Accessibility equipment

- There is a gravelled area to the right of the building.
- We have an area to charge mobility scooters and battery powered wheelchairs.
- Mobility Scooters can be charged overnight in the Tourist Information Centre on the ground floor of Crabbers' Wharf, upon request.
- You can hire mobility equipment from Active Mobility by calling 01305774422.

### Emergency evacuation procedures



### Customer care support

- Some staff have disability awareness training.

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Guide last updated: 14 September 2017